



Forms of communication used by Grange Primary school

We use a variety of forms of communication through our Arbor App. Here are the main communication methods available in Arbor:

Our weekly newsletter goes out every Friday, and contains information on what our pupils have achieved during the week, forthcoming events and other useful information.

Daily SMS are sent to families for any instant communication, such as head bumps or meeting requests.

Letters will go out to pupils for outings and parent-teacher meetings; although you are expected to give consent or book your meeting via your Arbor App.

- **Email:** Arbor acts as an email management platform, allowing us to send and receive emails to parents.
- **SMS:** Arbor also functions as an SMS sending platform, enabling us to send and receive texts to parents. Replies to SMS are logged in the Communications Log- please be clear about what you're responding to.
- **In-App Messages:** In-app messages are another communication method available in Arbor, allowing for direct communication within the Arbor platform.
- **Posters and leaflets:** we update posters on our windows and gates regularly to show any upcoming events. A5 leaflets may also be given to your child to take home.
- Finally; all our letters, leaflets, posters and information can be found on our website: <https://www.grange.southwark.sch.uk/> and of course, you are still able to call us on 020 7771-6121 for clarification on anything you are unsure of.